Mordialloc-Braeside Junior Football Club Inc Registration Fees Refund Policy

MBJFC's Committee understands that there are occasions where a player and/or family request to cancel their membership during the season for various reasons. This policy outlines the steps involved for applying for a refund of registration fees.

Please note: MBJFC can only provide a refund for the MBJFC Registration Fees. Refund of the SMJFL fee must be applied for according to the SMJFL refund process.

If a MBJFC member family has cancelled their current season membership, and wish to seek a refund of their MBJFC registration fees, the Parent/Guardian that registered the player must send an email to the Club Registrar at registrations@mbjfc.net with the request. The request must outline the player/s name/s, team, date of cancellation of membership and bank details for the refund to be processed to. Refunds will only be provided to the Parent/Guardian that manages the player's PlayHQ account.

These requests are treated in the utmost confidence, and are handled by the Club's Treasurer and the Club's Registrar.

The following steps will apply for the request for a refund of registration fees, and will be ultimately determined by the Club's Registrar, Treasurer and if necessary, in consultation with the Club's President.

- Prior to Rego Pack Pick Up Day - full refund less $10 processing fees (covers all Competition Management System fees and/or bank fees paid by MBJFC to cover each individual player's registration fees)
- Prior to Round 1 - full refund less $30 to cover all processing fees (covers all Competition Management System fees and/or bank fees paid by MBJFC to cover each individual player's registration fees) and rego pack provided to the player.
- Round 2 - End of Season - at the discretion of the Club's Registrar and Treasurer, and if necessary, in consultation with the Club's President.

The MBJFC Committee reserves the right to make changes to the refund terms and/or processes as it deems appropriate.

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